

REASONS TO USE QUANTUM AUTOMATION

Quantum Automation is a networking and controls distributor comprised of talented Electrical and Mechanical Engineers dedicated to understanding and delivering exactly what you need. Founded in 1991, Quantum Automation is the largest Value Added Reseller for AutomationDirect in America. We are also the largest distributor of MOXA networking products in America. Our other major product lines are: Advantech for industrial computers, IDEC for control products, and eWON for Remote Access Routers. Recognized for outstanding customer service, quality products, hands-on training, competitive prices, and over 30,000 Part numbers to choose from, it's no wonder thousands of OEMs, Systems Integrators, and End Users choose Quantum Automation as their #1 Value Added Reseller!

AVAILABLE

Our regular hours for orders and support are Monday through Friday 8am to 5pm PST. In an emergency situation we offer 24 hour technical support, will-call and emergency shipping.

WE MAKE ORDERING EASY:

Phone: 714-854-0800 | Fax: 714-854-0803
 Partner Zone: www.QuantumAutomation.com
 E-mail: Sales@QuantumAutomation.com
 Will-call: 4400 East La Palma Ave, Anaheim, CA 92807

AFFORDABLE

We offer the same price as AutomationDirect. For our other product lines, we negotiate with our vendors to offer our customers the lowest prices available. Since 1991, we have built our company on long term relationships and trust.

MEASURABLE

Our Quality Policy is:
 "Quantum Automation is dedicated to providing the highest quality networking and control products available, on time, to the utility, petrochemical, food, maritime, water/wastewater, and related industrial industries. Customer satisfaction is achieved through employee efforts and commitment to comply with all specified requirements, and through continually improving the Quality Management System."

OUR QUALITY OBJECTIVES ARE:

To achieve 92% of agreed upon on-time delivery of all products and services.

To reduce Return Material Authorizations/Credits issued to less than 1% of total parts sold per month.

To provide e-mailed/faxed invoices to customers within one business day after shipment 98% of the time.

To provide order acknowledgments to our customers within one business day, 98% of the time

30 DAY MONEY BACK GUARANTEE

Backed by our exceptional vendors, Quantum Automation is able to offer a 30 day money back guarantee on most AutomationDirect products and many non-custom products from our other key suppliers. Many of our products carry warranties greater than 1 year. Ask inside sales. They are knowledgeable and helpful.

KNOWLEDGEABLE

Since 1991 Quantum Automation has been servicing the automation & networking industry. Our applications engineers and Region Sales Managers are here to help you design your control and networking system.

TRAINING

At our training facility in Southern California, we have training simulators, a systems based scripted demo room, and our engineers have written over 100 How-To TechCorner white pages. We also go to your facility. Our Regional Sales Managers do on-site demos and usually leave you with a demo script. We can provide on-site training that is specific for your application. If you need a local system integrator, we'll refer one to you. We can train you on PLCs, Operator Interfaces, Variable Speed Drives, Servo & Stepper applications, SCADA software, Redundant Managed Ethernet Rings, Cellular and WiFi, Video Surveillance systems, as well as Embedded Computers. We are well versed in C, C++ for your Linux applications.

CUSTOM ASSEMBLIES

Take advantage of Quantum Automation's fully integrated kitting and assembly services including custom labeling, bag and tag, cable and mechanical assembly, burning images on Solid State or Hard Drives, and much more.

PRODUCT AVAILABILITY

We provide free 2-day shipping for AutomationDirect products with invoices exceeding \$49 on most products. We stock a significant amount of the fastest moving items in Anaheim, California for all of our product lines.

*Partners in Technology
with*

